



### Key Messages

**Created by the South Carolina Hospital Association, mySCHospital.org is a new, easy to use website that features "reader friendly" information on quality and safety in South Carolina hospitals.**

- Many different organizations, including individual hospitals, are releasing information on quality and patient safety, which can confuse people.
- mySCHospital.org was created by SCHA and its member hospitals as an educational website on the quality and safety of care provided in South Carolina hospitals.
- It is intended for the general public, employers, insurers, and providers.
- It will help consumers make decisions about hospitals.
- It also helps businesses and insurers with decision-making.
- It helps hospitals with their quality and patient safety efforts.

**The information on mySCHospital.org is reliable, consistent and has been validated.**

- The quality and safety data information are based upon evidence-based measures, including: 23 medical intervention measures that correspond to heart attacks, heart failure, pneumonia and surgical infection prevention
- mySCHospital.org measures use four rolling quarterly time periods together.
- mySCHospital.org offers optimal care measures for heart attack, heart failure, pneumonia and surgical infection prevention. An optimal care measure is a composite measure that captures whether or not a patient received all the care he or she was eligible to receive.
- The categories of information are based on national patient safety and healthcare quality initiatives.
- Website content is based on data collected from all hospital patients, not select groups, so that it is representative of all South Carolinians.
- The information on mySCHospital.org has been validated by the Centers for Medicare & Medicaid Services (CMS) to meet national standards.
- The website allows visitors to compare factual, category specific "apples to apples" information rather than "apples to oranges" information, and assist in informed decision-making.



■ 1000 Center Point Road | Columbia, SC 29210-5802 | Ph. 803.796.3080 | [www.scha.org](http://www.scha.org)

**mySCHOSPITAL.org is an important part of South Carolina's hospitals' commitment and accountability to their communities.**

- South Carolina's hospitals occupy a position of trust in the communities they serve. They are committed to providing the best care to all patients. Sharing information on specific measures of quality and patient safety is an important step in public accountability and public trust.
- South Carolina hospitals want the public to learn more about and play an active role in their health care.
- Participation in mySCHOSPITAL.org is entirely voluntary.
- All acute care and critical access hospitals in South Carolina are participating in mySCHOSPITAL.org.

**The mySCHOSPITAL.org website is an important information resource, but not the only resource.**

- While all hospitals on the mySCHOSPITAL.org website use the same categories for reporting purposes, they don't all provide the same types of care. The healthcare services a hospital provides reflect the needs of its community.
- mySCHOSPITAL.org is just one source of information and others are available and should be consulted before drawing conclusions about the care at any one hospital.
- Patients should also talk openly with their providers and ask questions about their care before making decisions.
- mySCHOSPITAL.org is a dynamic information portal; more information will be added in the future.

**mySCHOSPITAL.org is part of SCHA's Every Patient Counts statewide initiative to advance patient safety and healthcare quality.**

- Everyone recognizes the need for change in America's healthcare system. South Carolina's hospitals have chosen a proactive course of change. Together with SCHA, hospitals are working with other partners in business, government, insurance, and the private sector to improve patient safety and healthcare quality in our state.
- mySCHOSPITAL.org is just one of many initiatives underway by SCHA and its member hospitals to assure the best care is delivered to all patients.